

SRCC

South River City Citizens

SRCC Neighborhood Assoc.
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Austin City Council
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Dear Mayor and Council Members:

This letter is in support of our neighbors on Rebel Road in the Travis Heights neighborhood that continue to experience hardship with the auto body shop operated at 2311 Rebel Road. In our general meeting on June 1, 2015, our membership voted unanimously to support our neighbors to raise the City's awareness of this situation and to resolve it. In October 2012, SRCC sent Council a letter similar to this one, but only after an increased level of complaints to City departments by these neighbors in 2015 did City departments take some action to address the problem.

Our neighbors have had to deal with constant illegal activity from this business over the years. They have suffered, among other things:

- Inoperable vehicles dropped off at all hours of the day and night in front of their residences (and left in the public right-of-way for extended periods --weeks in many instances)
- Work being performed on these vehicles in the public right-of-way
- Constant industrial land use level of noise
- Toxic paint fumes from an illegally operated paint booth (not permitted for ten years)
- Trashing the neighborhood for over 20 years from an open dumpster in the public right-of-way (finally removed in 2015 as a result of the neighbors' complaints)
- Trespassing of private properties

They have attempted to address these issues by calling APD and Code Enforcement, but this only provides very short-term relief and eventually the offenses resume.

We ask, as we did in 2012, that you help our neighborhood by enhancing the level of code enforcement and police patrols of this business in an effort to get its operators to comply with all applicable City codes and ordinances, and State regulations and laws. This business is incompatible with our residential neighborhood.

We thank you in advance for your attention to this matter.

Cordially,

Sounthaly Outhavong
SRCC President